Case Study Analysis

**1. Fast food dilemma:**

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You are an employee at a fast-food restaurant in charge of the grill. It’s busy today, and a lot of orders are coming in fast. In the process of cooking, you drop a hamburger patty on the floor. Your manager is passing by and says “Just pick it up and serve it.” What would you do?

Answer:--

As I work under the manager of the fast-food chain, I would agree in front of him and act like that I am picking it up after he gets passed by me, I would keep it aside for stray animals as we can waste food and make new one as fast as possible and also making that it gets cooked properly. If the customer gets frustrated as his order gets late, I would make an apology to him and try to convince him. I would not do injustice to the customer

**2.Loyalty or honesty?**



Your friend tells you in the strictest confidence that she is cheating on

her boyfriend. A few months later, her boyfriend asks you straight

out: “Is\_\_\_ cheating on me?” What would you do?

Answer:--

This is tough, because you are caught in the middle between truth and loyalty. Tell your girlfriend he has asked, and that you don’t want to lie. Explain that you love her as a friend but what she is doing is not right.

If he asks again, I would say “Yes, I’m sorry. But I don’t want to talk about it, she’s my friend but I can’t lie to you. Please don’t put me between you two”.

Honestly, when people lie for other people, they are enabling behaviour that isn’t right. Then people wonder why so many people think it “isn’t so bad” if they cheat. If friends made it clear to other friends that they don’t approve of cheating and won’t cover for them, perhaps people would get the point that hurtful behaviour is not OK.

**3. Insurance fraud?**



Your apartment was burglarized, and many things were stolen, including a television in your living room. That television, however, had been broken down, irreparably, and was worthless—you just haven’t had the time or money to replace it. Luckily you have renter’s insurance to cover your losses. Do you include the television in your insurance claim? What would you do?

Answer:--

I will mention the other things which were stolen from my house with their approximate value. And also I will surely inform the Insurance authorities about the broken television as in my insurance claim as it was there in my house and it one of the things which was stolen. I will also mention that the T.V. was broken so that they would grant the minimum amount for it.